

Please fill out this form with receipt and barcode then send to **8 Basalt Road, Pemulwuy NSW 2145**

Once approved, processing may take from 2 – 4 weeks. Please see our website for full terms & conditions: www.solarispaper.com.au

Customer / Distributor Details

Name:	
Home:	Mobile:
Address:	
Bank Name:	BSB Number:
Account Number:	Refund Amount:

Reason For Refund

Pack RF Code (printed on back bottom left of pack):

Nature of Problem:

<input type="checkbox"/> Incorrect Content	<input type="checkbox"/> Holes	<input type="checkbox"/> Cut Quality
<input type="checkbox"/> Damaged Core	<input type="checkbox"/> Late Delivery	<input type="checkbox"/> Perforation
<input type="checkbox"/> Dirty	<input type="checkbox"/> Poor Handling	<input type="checkbox"/> Weight
<input type="checkbox"/> Dusty	<input type="checkbox"/> Poor Packaging	<input type="checkbox"/> Embossing
<input type="checkbox"/> Smell	<input type="checkbox"/> Paper Quality	<input type="checkbox"/> Technical Spec.
<input type="checkbox"/> Others: Please specify.		

Details of the Problem:

Suggestions

Customer Signature:	Date:
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Internal Use Only:

Approved:	
Processed:	
Date sent to QC/CI Manager:	
Received by / Date:	